



BitStorm

Standard Operating Procedures
Booting Windows 8



Booting Windows 8 Machines



Windows 8



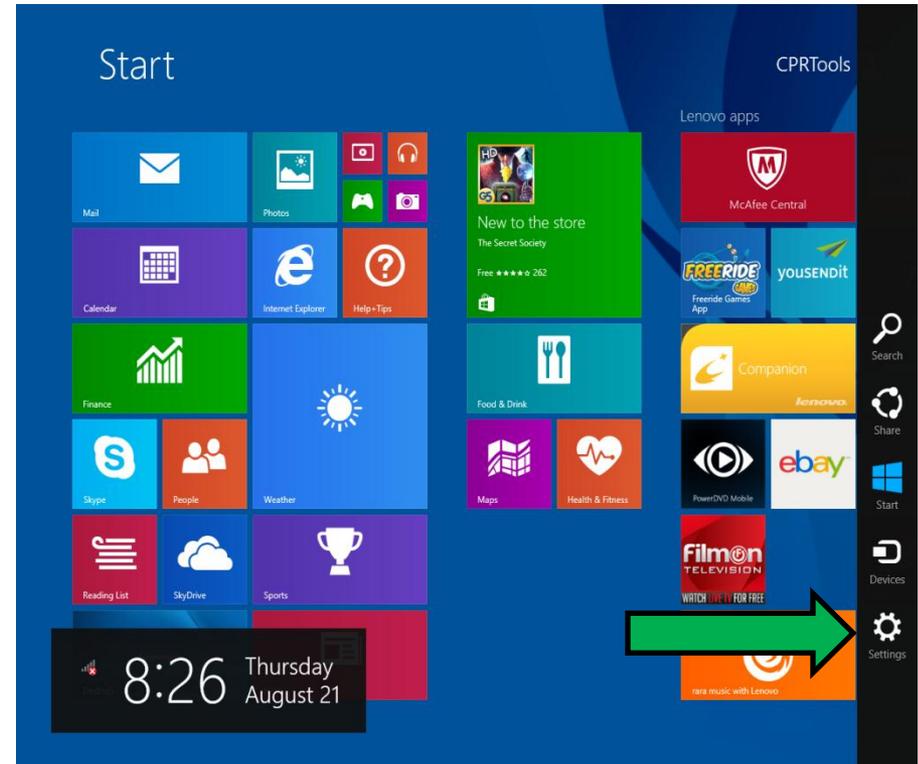
Some Win 8 machines including tablets will boot with no issues using the BitStorm™ software however some require you to perform the following steps

Windows 8

Power the system up and boot into Windows 8

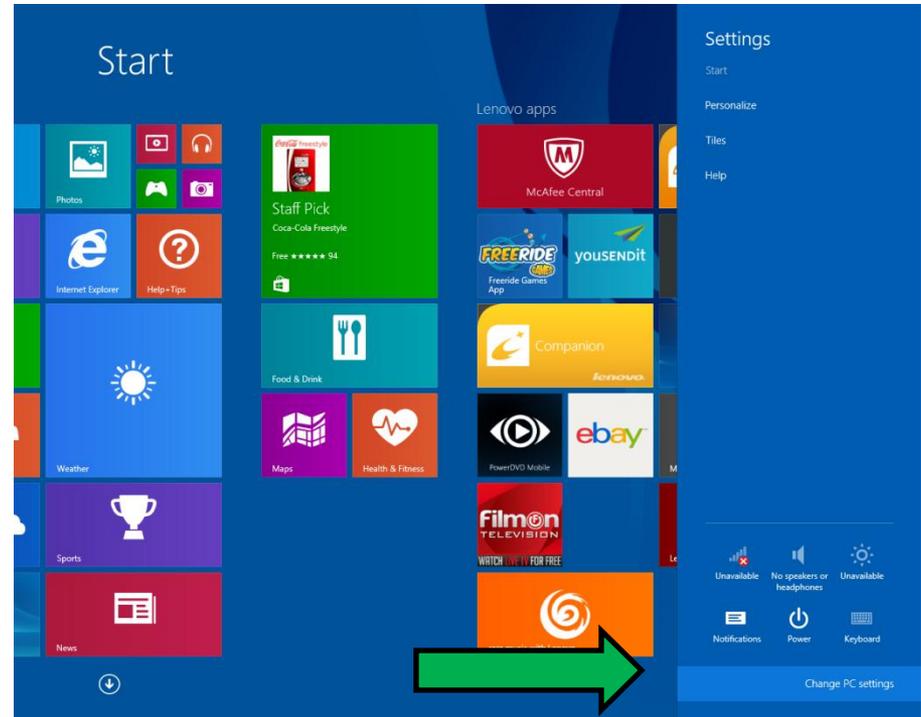
Plug the BitStorm flash drive into the computer

Go to “Settings” found on the bottom right of the screen and select it



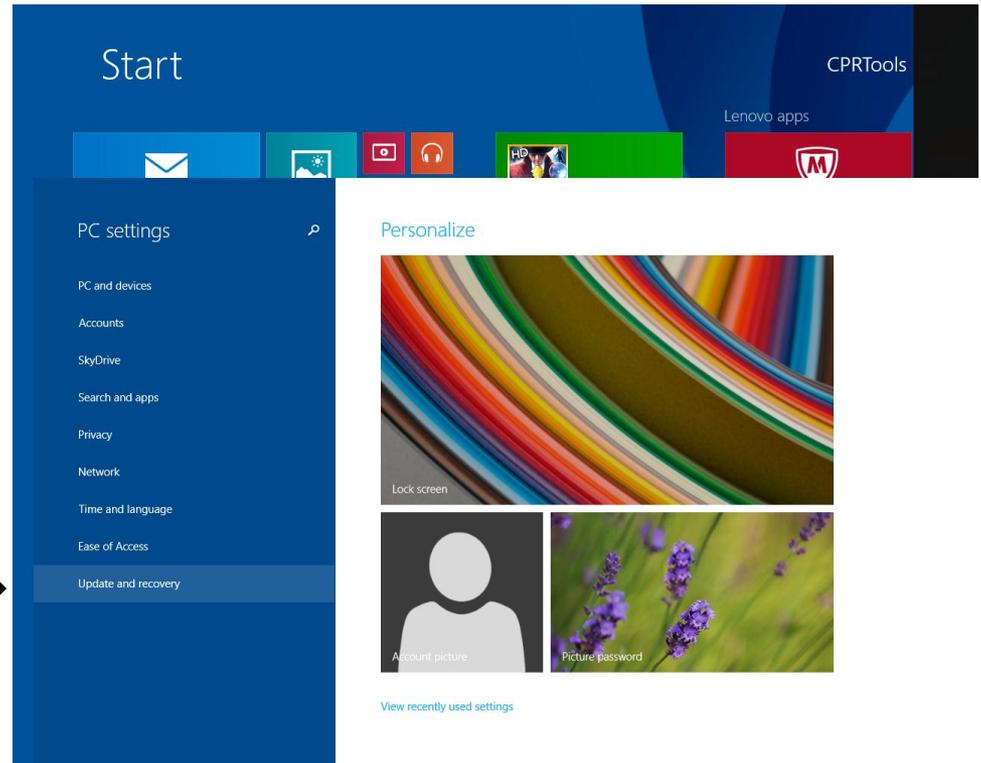
Windows 8

Then select “Change PC Settings”



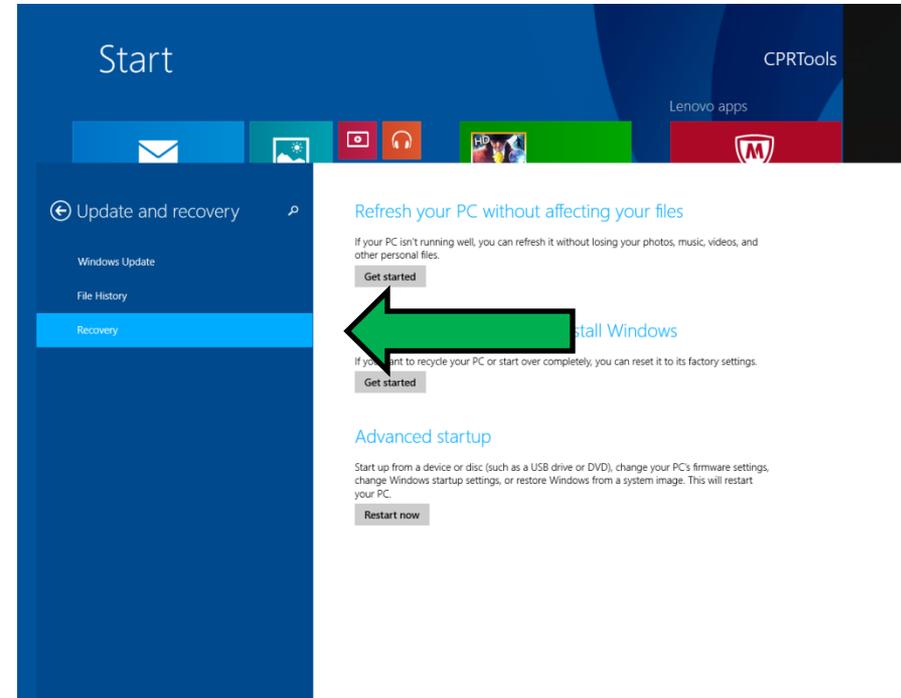
Windows 8

Then select “Update and Recovery”



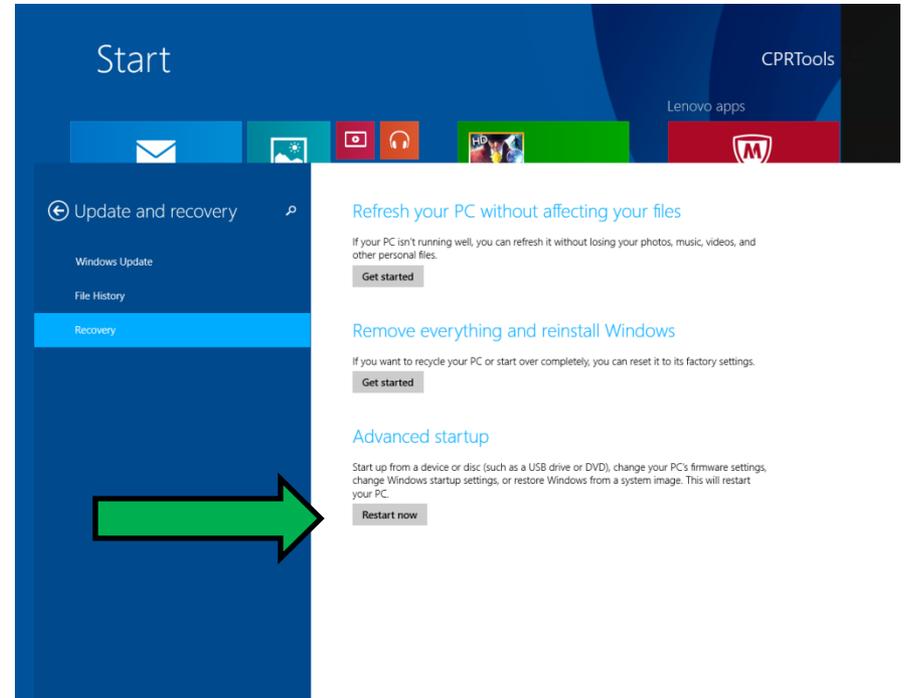
Windows 8

In the “Update and Recovery” menu Select the “Recovery” option



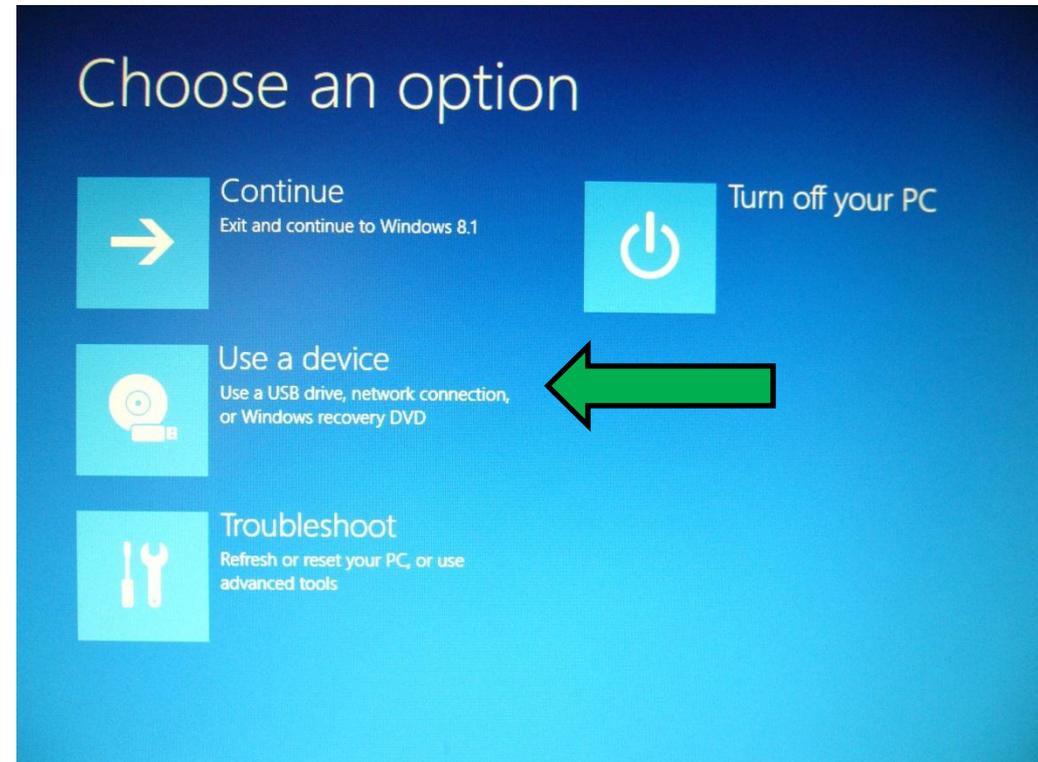
Windows 8

Under “Advanced Startup” select “Restart Now”



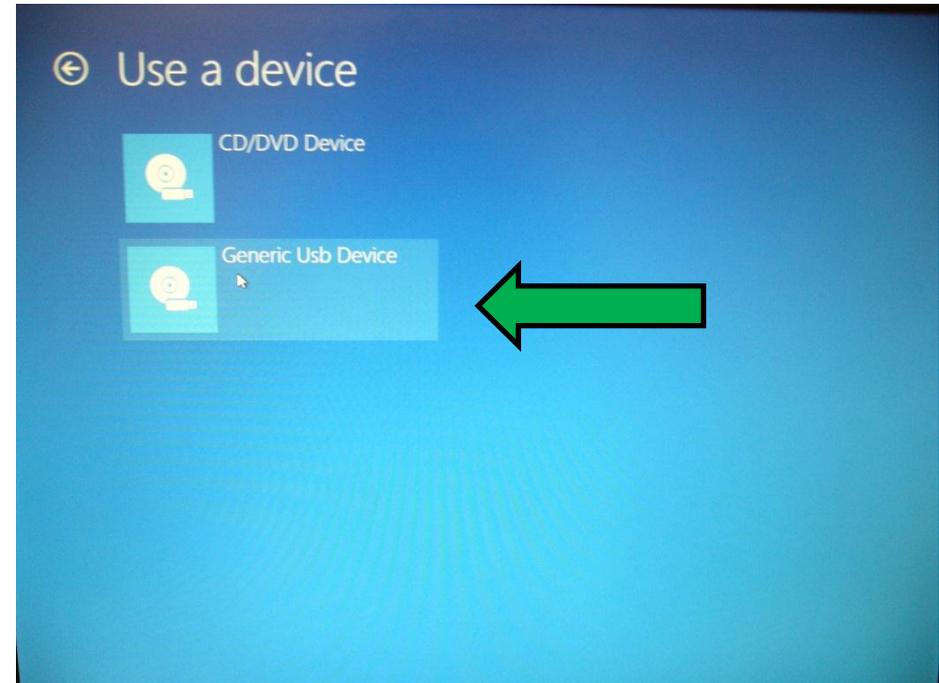
Windows 8

In the “Choose an option” menu Select “Use a Device”



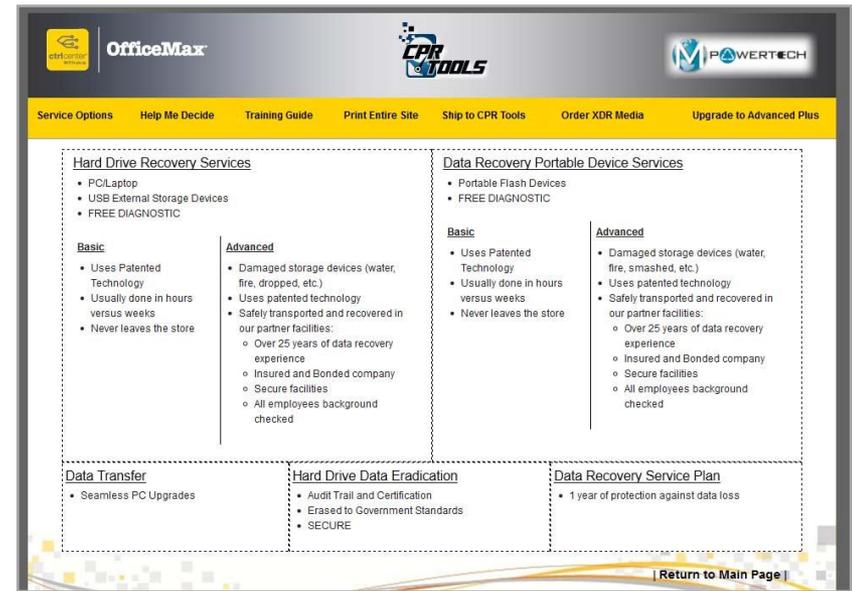
Windows 8

The Bitstorm thumb drive should be labeled as “General UDisk 5.00” or “Generic USB Device”



Need Help?

- Visit Our Support Website
 - <http://www.cprtools.net/omx>
- Email
 - omx@cprtools.net
- Call
 - 1-863-674-0120
 - 10am – 7pm
 - Mon-Fri



The screenshot shows the OfficeMax support page for CPR Tools. The page features a navigation bar with links for Service Options, Help Me Decide, Training Guide, Print Entire Site, Ship to CPR Tools, Order XDR Media, and Upgrade to Advanced Plus. The main content is organized into a grid of service categories:

- Hard Drive Recovery Services**
 - PC/Laptop
 - USB External Storage Devices
 - FREE DIAGNOSTIC

Basic	Advanced
<ul style="list-style-type: none">• Uses Patented Technology• Usually done in hours versus weeks• Never leaves the store	<ul style="list-style-type: none">• Damaged storage devices (water, fire, dropped, etc.)• Uses patented technology• Safely transported and recovered in our partner facilities:<ul style="list-style-type: none">◦ Over 25 years of data recovery experience◦ Insured and Bonded company◦ Secure facilities◦ All employees background checked
- Data Recovery Portable Device Services**
 - Portable Flash Devices
 - FREE DIAGNOSTIC

Basic	Advanced
<ul style="list-style-type: none">• Uses Patented Technology• Usually done in hours versus weeks• Never leaves the store	<ul style="list-style-type: none">• Damaged storage devices (water, fire, smashed, etc.)• Uses patented technology• Safely transported and recovered in our partner facilities:<ul style="list-style-type: none">◦ Over 25 years of data recovery experience◦ Insured and Bonded company◦ Secure facilities◦ All employees background checked
- Data Transfer**
 - Seamless PC Upgrades
- Hard Drive Data Eradication**
 - Audit Trail and Certification
 - Erased to Government Standards
 - SECURE
- Data Recovery Service Plan**
 - 1 year of protection against data loss

A "Return to Main Page" link is located at the bottom right of the content area.